



The City of  
Wheaton

ATTAINABLE  
HOUSING  
TOOLKIT

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The Attainable Housing Toolkit is a document containing City, County, State, and Federal information on housing resources that are available to low to moderate income senior citizens. The City provides this list for informational purposes only. The City recommends contacting the individual administering agency for more information.

# Housing Services

## Fair Housing Act

The Fair Housing Act protects people from discrimination when they are renting, buying, or securing financing for any housing. The prohibitions specifically cover discrimination because of race, color, national origin, religion, sex, disability, and the presence of children. For more information visit the [US Department of Justice](#) website or contact the Civil Rights Division at (202) 514-3847.

## Home and Community Based Services Waiver Program

Program that provides services that allow individuals to remain in their home or live in a community setting. For more information please visit the [Illinois Department of Healthcare and Family Services](#) website or contact them directly at (217) 782-1200.

## HOME Investment Partnerships Program

Grants often used in partnership with local nonprofit groups to fund activities that build, buy, and/or rehabilitate affordable housing or provide direct rental assistance. For more information please visit the [U.S. Department of Housing and Urban Development](#) website or contact them directly at (202) 402-3815.

## Home Services Program (HSP)

Provide services to individuals with severe disabilities so they can remain in their homes and be as independent as possible. For more information please visit the [IL Department of Human Services](#) website or contact them directly at (800) 843-6154.

## Housing and Rental Assistance

Income eligible households may receive limited financial assistance with their mortgage or rent. For more information please visit the [DuPage County Community Services](#) website or contact them directly at (630) 407-6500.

## Housing Choice Voucher Program (Section 8)

The DuPage Housing Authority offers a housing choice voucher program that is the federal government's major program for assisting very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market. Since housing assistance is provided on behalf of the family or individual, participants are able to find their own housing, including single-family homes, townhouses and apartments. For more information please visit the [DuPage Housing Authority](#) website or contact them directly at (630) 690-3555.

## **Illinois Department of Human Rights Fair Housing Division**

The Illinois Department of Human Rights takes and investigates charges of discrimination involving real estate transactions (rentals, sales, and other transactions) involving residential and commercial real property. The Department also conducts education and outreach activities for home seekers, landlords, property owners, advertisers, and community organizations. In pursuing these activities, the Department works in partnership with other governmental entities and private organizations. For more information please visit the [IL Department of Human Rights](#) website or contact them directly at (312) 814-6200.

## **Illinois Home Weatherization Assistance Program (IHWAP)**

Offers eligible households the ability to save fuel and money by improving the energy conservation of the individual's home or furnace. For more information please visit the [DuPage County Community Services](#) website or contact them directly at (630) 407-6500.

## **Low-Income Home Energy Assistance Program (LIHEAP)**

Assistance to help low-income households pay for energy services. For more information please visit the [IL Department of Commerce](#) website or contact them directly at (877) 411-9276.

## **Senior Citizen/Disabled Person's Homestead Exemption**

Reduces the net taxable assessed value of a property. For more information please visit the [State of IL Department of Revenue](#) website or contact them directly at (800) 732-8866.

## **Senior Citizens' Assessment Freeze Homestead Exemption**

Provides seniors with limited income protection against real estate tax increases. For more information please visit the [DuPage County Supervisor of Assessments](#) website or contact them directly at (630) 407-5858.

## **Senior Citizens' Real Estate Tax Deferral Program**

Provides tax relief for qualified senior citizens by allowing deferral of property tax on their principal residence. For more information please visit the [DuPage County Supervisor of Assessments](#) website or contact them directly at (630) 407-5858.

## **Senior Serve**

DuPage County Treasurer's Office assists seniors to manage their property tax bill. For more information please visit the [DuPage County Treasurer](#) website or contact them directly at (630) 407-5900.

# Senior Services

## **Cell Link Cell Phone Donation Program**

Free cell phones programmed to dial 911 only for individuals 62 or older, or younger than 62 but have a physical or mental disability, and do not own a cell phone. For more information please visit the [DuPage County Sheriff's](#) website or contact them directly at (630) 407-2317.

## **Community Care Program (CCP)**

The Community Care Program offers affordable help for the activities of daily living that a senior can no longer manage on their own. To receive an application for this program or for more information please visit the [DuPage County Community Services](#) website or contact them directly at (630) 407-6500.

## **Directory of Agencies and Organizations Serving Seniors**

Directory of agencies, organizations and support groups serving Illinois seniors and their caregivers. For more information please visit the [IL Department of Aging](#) website or contact them directly at (800) 252-8966.

## **DuPage Senior Citizens Resource Directory**

An informational directory on resources available to seniors in DuPage County. For more information please visit the [DuPage County Community Services Programs](#) website or contact them directly at (630) 407-6500.

## **Tax Counseling for the Elderly**

TCE offers FREE tax help to individuals who are aged 60 or older. For more information please visit the [Internal Revenue Service](#) website or contact them directly via email at [tce.grant.office@irs.gov](mailto:tce.grant.office@irs.gov).

# Community Services

## **Aid to the Aged, Blind and Disabled (AABD)**

Cash assistance program available for persons who are aged, blind, or disabled. For more information please visit the [IL Department of Human Services](#) website or contact them directly at (800) 843-6154.

## **Community Resource Information System**

There are a number of providers in the area that offer a wide variety of services. For more information please visit DuPage County's [Community Services Programs](#) website or contact them directly at (630) 407-6500.

## **DuPage County Case Management**

Records information about individuals potentially in need of services and determines those individual's eligibility. For more information please visit the [DuPage County Community Services](#) website or contact them directly at (630) 407-6500.

## **Federal Supplemental Security Income**

Minimum monthly income for the aged, blind, or disabled that may not qualify for social security. For more information please visit the [Social Security Administration](#) website or contact them directly at (800) 772- 1213.

## **State Supplemental Security Income**

Cash assistance that supplements Federal Supplemental Security Income. For more information please visit the [Social Security Administration](#) website or contact them directly at (800) 772-1213.

# Key Resource Contacts

## HOUSING SERVICES

### DuPage County Housing Authority

Phone: (630) 690-3555

[www.dupagehousing.org/](http://www.dupagehousing.org/)

### Illinois Housing Development Authority

Phone: (312) 836-5200

[www.ihda.org](http://www.ihda.org)

## SENIOR SERVICES

### DuPage County Senior Serve

Phone: (630) 407-6500 or (800) 942-9412

[https://www.dupagecounty.gov/elected Officials/treasurer/senior serve/](https://www.dupagecounty.gov/electedOfficials/treasurer/seniorServe/)

### Illinois Department of Aging Senior Helpline

Phone: (800) 252-8966

[www.state.il.us/aging/](http://www.state.il.us/aging/)

### Northeastern Illinois Area Agency on Aging

Phone: (800) 528-2000

[www.ageguide.org/](http://www.ageguide.org/)

## COMMUNITY SERVICES

### 211 DuPage

Phone: 211

Text Your Zip Code to TXT211 OR 898211

<https://search.211dupage.gov/>

### DuPage County Community Services

Phone: (630) 407-6500 or (800) 942-9412

Email: [csprograms@dupagecounty.gov](mailto:csprograms@dupagecounty.gov)

[https://www.dupagecounty.gov/government/departments/community Services/](https://www.dupagecounty.gov/government/departments/communityServices/)

### Illinois Department of Human Services

Phone: (800) 843-6154 or (800) 447-6404

[www.dhs.state.il.us](http://www.dhs.state.il.us)