



NETWORK INFRASTRUCTURE

Request for Proposal Amendment #7

The following changes / clarifications / additions have been added to the Request for Proposal project specifications and plans:

- 1. QUESTION:** Will you provide hardware resources to host the Syslog server to collect logs from devices?
ANSWER: We have sufficient resources on our existing Splunk server to ingest approximately 1.1GB of logs each day. If you are relying on our Splunk server to meet any of the requirements, e.g. #40 or #50, then you must provide services to help us configure Splunk to ingest and transform the logs into easily searchable and reportable data. We prefer a solution which meets requirement #50 without the need for an external log analytics system. Optionally you can propose a log analytics solution to replace our existing Splunk server (see option #80).

- 2. QUESTION:** Would it be possible to receive the RFP documents in Word format?
ANSWER: Editable copies of the cost proposal, certificate of compliance, and non-disclosure agreement are available upon request to LStyczen@wheaton.il.us. Requests for editable copies must be received no later than 3:00 pm local time on Thursday, January 26, 2017.

- 3. QUESTION:** Is the Standard Professional Services Agreement and Change Order Form provided for informational purposes upon award or does it require a signature response on pages 25 and 30 (last page)?
ANSWER: Both documents are provided for informational purposes only. The agreement will be completed and submitted to the winning vendor upon RFP award.

- 4. QUESTION:** On Page 9, under Part 1, Envelope marked Proposal for Services, #3 states 'Statement of the proposal that specifically addresses the scope of work'. Can you help us better understand what the City is asking for on this? Is this referring to an executive summary? On Page 9, under Part 1, Envelope marked Proposal for Services, #5 states Documentation/evidence that outlines vendor's ability to meet criteria for: I) Services; II) Resiliency; and III) Features, listed in Attachment A. What sort of documentation/evidence do you require? Sample project work or sample scopes of work?
ANSWER: Vendor should provide a narrative overview of the proposal that clearly demonstrates that you understand, and are addressing, the bid requirements. Relevant information may include:
 - references and testimonials for the bidder and/or products
 - awards or recognition earned by the bidder and/or products
 - certifications earned, or vendor status levels achieved, by the bidder, and what they mean
 - product specifications or brochures
 - market analysis or comparisons for the bidder and/or products
 - sample project documentation, e.g., scope of work, project schedule, planning worksheets

Attachments: None

Contacts for this proposal: LStyczen@wheaton.il.us